



Changes to Day Services: What do you think?

East Dorset 2025





Tell us what you think

We want to know what you think about our plans. Read this booklet then fill in our survey.



Please send your survey back to us before the **9th of June 2025**.

Here is a link and a QR code for the online survey:



https://consultation. dorsetcouncil.gov.uk/ c-e/dayopps





You can also post your survey to:

Towards a new model of day opportunities
Adults and Housing Directorate
County Hall
Dorchester
DT1 1XJ

Why do we need to change things?



About 600 people need a day service which is paid for by Dorset Council.



More than 300 of these people go to a day centre. The buildings are owned by Dorset Council.



- Many of the buildings are too big.
- Some need to be improved.
- Some are not very accessible.



Day services do not have to happen in these buildings.



We want to give more people more day opportunities instead: interesting activities in their local town or village.

Our plans



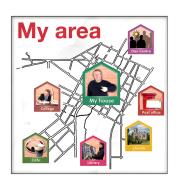
Our plans use the idea of **hubs** and **spokes**.



Imagine a bicycle wheel! The **hub** is in the middle. The **spokes** are the thin sticks of metal, reaching out from the hub.



Dorset is divided into these 5 areas.



There will be 1 **hub** in each area.
There will be lots of day opportunities all over that area. These are called the **spokes**.

Hubs



A hub is a building where activities can be run and organised. There could be:



advice and information



equipment for people to take home



 staff who organise community activities and training



 space for community organisations to work in



support for health and wellbeing

support for carers

Spokes



Spokes are day opportunities in towns and villages.



Here are some examples:

- gardening, cooking, arts and crafts
- Leisure Centre
- lunch clubs
- swimming pools and leisure centres



- libraries
- dementia support



 support with benefits, housing, working and volunteering

Specialist services



Specialist services are based in the hubs and other places.

A specialist service can support people who need, for example:



- physiotherapy
- speech and language therapy
- hoists



- adapted furniture and toilets
- sensory room
- hydrotherapy pool



Staff in specialist services will be trained to do activities with people who need a lot of support.

About East Dorset





At the moment there are 2 day services. They are run by Care Dorset.



Ferndown: Ferndown Plus



Verwood: Verwood Connect

East Dorset Hub



Our plan:

Verwood Connect will become the East Dorset Hub.



Some ideas:

Work more closely with Verwood Hub Community and Leisure, which is next door.



Develop the specialist services that Verwood Connect already runs.



People, groups and organisations could use the East Dorset Hub for:

- lunch clubs
- health clinics
- classes
- activities and events

Ferndown Plus



Ferndown Plus is a large building. It is too big for the number of people who go there. Some of it is not very accessible.



Dorset Council pays for the costs of running the building. Care Dorset runs the support services and activities.



Dorset Council wants to end the contract with Care Dorset. This means that the services in this building might stop.



We will work to develop more community activities in the local area.

What this means for you



You will get support to decide what you would like to do. Think about:

- things you want to learn and achieve
- activities you would like to keep doing, and new things you want to try



You could choose to:

- go to the East Dorset Hub in Verwood
- do activities in your village or local towns
- use a specialist service if you need more support



a mix of all these options

Paying for day opportunities



If you might need support from
Dorset Council, you can have an
assessment. This helps the council to
decide how much support you can get.



Your day opportunity can be paid for in a few different ways:

 Commissioned service: the council pays for your support



• **Direct Payment:** the council gives you money to organise your own support



 Individual Service Fund: the council gives the money to a care organisation to manage.

• Self-fund: pay for it yourself

